



Highland Pacific Golf COVID-19 Pandemic Response – Phase 3- Updated November 20th, 2020

Highland Pacific Golf is open for play.

The Golf Shop, Driving Range, Range Café, first tee shack and locker rooms **are open**.

Please check our website at www.highlandpacificgolf.com for exact operating hours.

Golfers will check in for their tee time in the golf shop. We will allow four people at a time to enter the golf shop.

Highland Pacific Golf will ensure the health and safety of our HP Members, guests and our team members.

Please note the responsibilities of our HP Members, their guests and our team members when they are at the course:

General Health

- Masks are now mandatory in all indoor areas for staff and guests. Masks are mandatory in the Café but may be removed to eat and drink. Masks are also mandatory at the driving range until you are at your hitting bay.
- Please note the maximum allowable persons in each room before entering.
- If you have an underlying medical condition or if you or anyone in your household do not feel well please stay at home.
- Stay at home if you have traveled within the last 14 days.
- Maintaining a physical distance of two meters away from others is required from the time you arrive until the time you leave the course.
- Please bring your own hand sanitizer and use it each time you touch a surface such as door handles, golf cart, etc. Highland Pacific Golf also provides hand sanitizing stations at each entry point.
- Hand washing, physical distance and COVID-19 awareness signage will be clearly posted for guests and staff.
- Our management will screen all staff upon arrival each day to monitor their health.
- Our management will educate staff on effective hand washing techniques and physical distancing.
- We will sanitize all public spaces and commonly touched areas with a cleaning agent as recommended by the health authority on a regular basis.

Range Café

- The food kiosk and Café are open for food and beverage services. **Outside alcohol is strictly prohibited and players will be asked to leave the course immediately if they are seen consuming outside alcohol.**
- Range Café patrons may sit in a party of four people, due to the space in our Café, and must be from the same core bubble.
- Guests are asked not to move tables and chairs.
- Guests must remain seated during their time in the Café other than to visit the restroom.

Golf

- Please do not arrive to the course more than 30 minutes prior to your tee time. Golfers will be allowed through our front gate 20 minutes before their tee time.
- Consider leaving the pin in.
- Do not shake hands or high five to celebrate, a tip of the cap will do.
- Group play will be very limited. KP's, LD's and clubhouse prizing are not allowed at this time.
- Starters and guest service professionals will ensure the optimum physical distance between players at the staging area and tee, we will employ 10 minute intervals between tee times.
- Guest service professionals will monitor the golf course to ensure players are practicing physical distancing and to sanitize touch points.
- We will allow one rider on power carts for a single rider fee. **People in the same party may ride in the same cart.** Power carts and pull carts are available on a first come, first served basis. Power carts will be cleaned and disinfected after each use to maximize the availability for golfers. Power cart fees are as follows:

Full Cart- \$42.00 plus tax

Single Rider Cart- \$30.00 plus tax

Shared Cart- \$21.00 plus tax

Please ask for our carts with dividers for maximum protection in a shared cart.

We will post weekly updates on our website and will remain committed to the safety of our staff and guests. We very much look forward to hosting you.